

## QUALITY POLICY

We at BP Installations Ltd take pride in our performance and our Quality Policy covers the following scope of works:

- Project Management
- Refurbishment
- Electrical Installation Design services
- Electrical Installation LV/HV
- Data Systems, Fire Alarm Systems & PA Systems (design and installation)
- Electrical Maintenance and Servicing
- Electrical Testing & Inspecting

We are committed to fulfilling the criteria set out in ISO 9001:2015 and maintaining certification approval for this and other Standards through a UKAS Accredited Certification Body. It is for this reason that we have chosen to implement an Integrated Management System that encompasses these requirements and encourages performance excellence to meet or exceed clients' requirements.

Our Management System is intended to reflect our commitment to be client focused, as well as our commitment to industry, statutory, regulatory and legislative requirements. In addition, the Integrated Management System outlines the processes and procedures we use in order to carry out the day to day activities that are essential to maintain quality performance at all times, demonstrated via our Integrated Management System Manual.

We are committed to continually improve the quality of our services. We do this by measuring the performance of the Integrated Management System and by setting appropriate targets and objectives, based on the results. This is supported by a progressive management style that encourages a culture of commitment to Quality excellence throughout the company.

The continuing suitability of the Policies, objectives and the performance of the Integrated Management System, is reviewed annually as a minimum and when required. The Quality Policy is communicated to all employees as part of the induction process for new starters and remains available and accessible at all times.

It is the responsibility of all employees and sub-contractors working on our behalf to maintain compliance with our Policies, Processes and Procedures for continued Quality performance and excellence.

**For and on behalf of**



**Brendan Payne (Director)**

**Date: 20 January 2022**